



Cancellation and Reminder Policy

Cancellation/No Show Policy for Clinic Visit

We understand that there are times when you must miss an appointment due to an emergency or last -minute obligations for work or family. However, when you do not call to cancel an appointment, you are preventing another patient from making an appointment. See the following guidelines:

If an appointment is not cancelled at least 24 hours in advance you will miss your injection (Lipotropic/Glutathione) for that week's follow up. If you cancel 2 or more times without notice, you will be charged a \$20 cancellation fee.

Scheduled Appointments

If you are running late for an appointment, please call 262-226-2046 to notify the office of your estimated time of arrival.

If a patient is 20 minutes past their scheduled time, we may have to reschedule the appointment.

If a patient arrives early, we may not be able to see the patient until the appointment time.

Appointment Reminder Policy

Currently our office sends an email and text through Practice Fusion to remind patients of their upcoming appointments. If you would like to opt out of these reminders, please let our staff know, otherwise you when you sign, you are accepting the reminder policy.

Thank you for your understanding.

Print Name Patient

Signature Patient/Guardian

Date